



AT&T Smart Wi-Fi Extender

A simple installation guide.
Unpack the box to get started.



Power cord



Wi-Fi Extender



Yellow Ethernet cable
(optional - for a wired connection only)

Note: You need to have AT&T Internet Service for your new Wi-Fi Extender to work.
Check the compatibility with your gateway at att.com/wifixtender.

Preferred Installation Method



Use the AT&T Smart Home Manager app for easy setup.

1. Download app to your smartphone through your device's app store or att.com/smarthomemanager



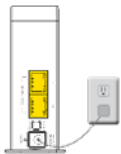
Data charges may apply for app download and usage.
Coverage and service not available everywhere.

2. Sign in with your User ID (AT&T Access ID or AT&T Internet Member ID) and Password
3. Select **“Tools”**
4. Select **“Install Smart Wi-Fi Extenders”**

Note: AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Limited to home Wi-Fi network.

Alternate Installation Method

Power Up



Plug in

the power cord to your Wi-Fi Extender and then plug it into a power outlet near your AT&T Wi-Fi Gateway.



Push

the Power button.



Wait

about 3-5 minutes for both the 5GHz and 2.4GHz lights to blink GREEN.

Pair



Press

the WPS button on your AT&T Wi-Fi Gateway.



Press

the WPS button on your Wi-Fi Extender.



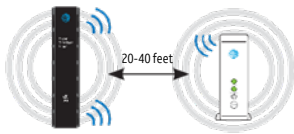
Wait

about 3 minutes for the devices to automatically pair. The 5GHz and 2.4GHz lights will turn solid GREEN when paired.

Note: The lights may turn off during pairing. This is normal. If they do not light up solid GREEN within 5 minutes, repeat the pairing process.

Note: The 5GHz light will blink every 5 seconds. This is normal.

Place



Wi-Fi Gateway

AT&T Smart
Wi-Fi Extender



Unplug

your Wi-Fi Extender from the power outlet.

Move

your Wi-Fi Extender to its new location between your Wi-Fi Gateway and the area where you want a stronger signal.

Tip: Max distance between Gateway and Extender is 40 ft, two walls, or one floor away. Extenders work best placed on open surfaces away from large obstructions and things that can cause interference (e.g. microwaves, wireless devices, etc.)

Plug

your Wi-Fi Extender into a power outlet and wait a few minutes for the connection to re-establish.

You're done!

Troubleshooting

If you see one of these lights, move the Wi-Fi Extender closer to the Wi-Fi Gateway.



Solid red light
Bad location



Flashing red light
Out of range

If you're having trouble pairing your Extender with your gateway, you can use the included Ethernet cable to connect your extender to your gateway and pair them manually.

If you still have an issue, check your AT&T Internet service or Wi-Fi Gateway.



Your AT&T Internet service needs to be active.

You must have working AT&T Internet service for your Extender to work correctly.



Check your connections.

Check all cables and cords to ensure they are connected properly and securely.



Power down, power up.

Unplug the power cord from the back of your Wi-Fi gateway. Leave it unplugged for 15 seconds and plug it back in.

Then unplug the power cord from the back of your Extender. Leave it unplugged for 15 seconds and plug it back in.

You may need to wait up to 3 minutes for your gateway or Extender to completely reboot.

Go to att.com/wifiextender for additional Extender support.

Is my Extender working?

Your Wi-Fi Network Name and Password do not change so it won't appear as a new network. To check if it's working:

1. Your Extender is paired and functioning when both the 5GHz and 2.4GHz lights are solid green. (The 5GHz light will blink every 5 seconds. This is normal.)
- OR
2. Use the AT&T Smart Home Manager app to check if the Extender is on your network. (It will appear in the Devices section when it's connected.) Get Smart Home Manager at att.com/smarthomemanager.

AT&T Smart Home Manager gives you easy access to your home network information in one convenient spot and can also be used to:



See who's on your Wi-Fi network.



Personalize your device names, like "Matt's smartphone," or "Monica's laptop."



Invite guests to your Wi-Fi network with ease via text and email.

Need more coverage?

It's easy! **Go to att.com/betterwifi** to purchase additional AT&T Smart Wi-Fi Extenders to increase Wi-Fi coverage in your home. You can connect up to three Wi-Fi Extenders per home.



Additional Information



Manage your account

Available 24/7, download the myATT app at att.com/myattapp from your mobile device.



Accessibility support

- Alternate format guides:
 - Braille or large print: call 800.288.2020
 - Accessible tagged PDF: **visit att.com/userguides**
- Telephone equipment for visual and/or hearing impaired:
 - Phone: 877.902.6350 -TTY: 800.772.2889
- Repair Center:
 - Phone: 800.288.2020 -TTY: 800.397.3172
- Device Compatibility Feature: Compatible with any TTY/TDD devices with standard phone line

¿Hablas español? Por favor visita att.com/uverseguias para ver la información en español. También puedes ver la siguiente guía: (WiFi Extender Install Guide) para más detalles.

Need more help?

Visit att.com/support

Call us at 800.288.2020
and ask for “technical support.”

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